



MAHARANI KASISWARI COLLEGE

(NAAC Accredited)

20, Ramkanta Bose Street, Kolkata - 700 003

Ph. (Off) 2543-5687/2555-6325 (PL) 2530-2008

E-mail : mkcollegeprincipal@gmail.com

Ref. No.

Date02.07.2024.....

NOTICE

Subject: Mandatory Participation in the Students Satisfaction Survey (SSS) for NAAC Accreditation

Dear Students,

We are pleased to inform you that Maharani Kasiswari College is currently undergoing the process of NAAC (National Assessment and Accreditation Council) Accreditation. This is a significant step towards enhancing the quality of education and services we provide.

Your Participation is Essential!

As part of this process, the NAAC authority will be conducting a Students Satisfaction Survey to gather valuable feedback from you. This survey is a mandatory requirement for the NAAC Assessment and Accreditation process, and your input is crucial in helping us identify our strengths and areas for improvement.

Instructions for Participation:

1. **Check Your Email:** You will receive an email from the NAAC authority containing the survey link. Immediately Inform the respective HOD about the mail for assistance and documentation.
2. **Complete the Survey:** Click on the provided link and complete the survey honestly and thoughtfully.
3. **Submit Promptly:** Ensure you submit your responses within 7 days of receiving the mail.

Important Notes:

- Participation in this survey is mandatory for all students.
- Your feedback will be kept confidential and will be used solely for institutional improvement purposes.

We greatly appreciate your cooperation and timely response. Your feedback will play a vital role in our efforts to improve and excel.

Thank you for your attention and participation.

Jt. Convenors
Feedback Sub-committee

Jt. Coordinator
NAAC Sub-committee

Principal

Dr. SIMA CHAKRABARTI
Principal
MAHARANI KASISWARI COLLEGE
20, Ramkanta Bose Street, Kol-3



NAAC

Participate in Student Satisfaction Survey (SSS) by NAAC

Dear Students,

NAAC (National Assessment and Accreditation Council) has endeavoured to conduct a **Student Satisfaction Survey (SSS)** the results of which will encompass the accreditation process. The Survey will capture student responses from the list of students provided by the Higher Education Institutes (HEIs). This survey is conducted directly by NAAC to give an opportunity to the students to have their say in assessment and quality improvement process.

NAAC will send online link of the survey to the email address of the student provided by the HEIs, and the student will have to complete and submit the survey in a stipulated time.



Have your say in quality improvement



• Rate your Institution

The questionnaire is based on the Likert type scale that means the students will have to give responses on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. Analysis of the survey is done using software which will aggregate the responses and generate the score of Student Satisfaction Survey which is important Key Indicator in overall grade of institution.

• Identity Not Disclosed

Students are randomly selected for the survey by system. Except particular student nobody will know which student has received the SSS email and what they have responded. Thus the students will remain anonymous throughout the process.

More details on survey are available on NAAC website <http://www.naac.gov.in/apply-now>

• Suggest Improvements

In SSS, twenty of the twenty one questions will be objective in nature, while one question is open ended to elicit observations and suggestions for improvements thereby providing an opportunity to the student to give suggestions and criticisms in their own words. The questionnaire consists of several facets of the teaching learning process.

Student Survey has 30 to 60 weightage (as per type of institution) in the scoring of institutional Grade and hence responses from students can play a critical role in determining institutional grade. It is desired that active participation of students in survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.



If you have any queries, kindly contact: Co-ordinator of IQAC (College/University)

Name:

Email:

And/or

NAAC Helpdesk Tel: +91-080-23005192, 193

E-mail: naachelpdesk@gmail.com